

AGENDA DAY ONE TUESDAY SEPT 19



AM 7:15 – 8:00 Registration & Breakfast - Prefunction 1st FLR; Community of Lean Lounge **OPEN** Junior Ballroom
AM NETWORKING

8:00 – 8:15 Conference Kickoff, Announcements & Welcoming Remarks by GBMP President Bruce Hamilton | SOUTH BALLROOM |

8:15 – 9:15 **OPENING KEYNOTE: "Igniting Trust Through Improvement"** Brian Wellinchoff, Barry-Wehmiller Companies, Inc | SOUTH BALLROOM |

9:15 – 9:45 Presentation of The Silver Toaster Award For Employee Excellence in Lean | SOUTH BALLROOM |

9:45 – 10:15 Coffee Break: Visit our Poster Presenters in the Community of Lean Lounge, and see Product Demos on Exhibitor's Row | PREFUNCTION | NORTH BALLROOM

Conference Tracks	LEAN MANAGEMENT	TOOLS: PRINCIPLES TO PRACTICE	FACILITATOR DEVELOPMENT	APPLYING LEAN IN HEALTHCARE	PANEL PRESENTATIONS
	SOUTH BALLROOM	MEETING ROOM AB	MEETING ROOM CD	MEETING ROOM E	JUNIOR BALLROOM

10:15 – 11:05 Complexity-Showcase Corner 1st Floor see pg 10	Boston Scientific: Transforming an Organization's Operating System to a Lean OS B/I	Liberty Mutual: Applying PDCA Thinking Drives Effective Coaching Conversations E	Smith Midland: Problem Solving on the Shop Floor-Fast, Simple, Effective A	Boston Children's Hospital: Using Lean Six Sigma to Drive Changes to Patient Care E	Jotul Panel: Alignment - Line of Sight from the Front Line to Management I/A
---	---	--	--	---	--

11:15 – 12:05	US Synthetic: Build A Sustainable Problem Solving Culture I	Rent the Runway: Engaged & Integrated Teams B	Denver Zoo: Lean Liasons for Peak Performance B	Universal Health Services: Improved ED Throughput - A Two-Pronged Approach I	SnapCab Panel: Continuous Improvement Culture Doesn't Build Itself E
---------------	---	---	---	--	--

PM 12:05 – 12:55 Lunch Buffet First Floor

1:00 – 2:30 **MIDDAY KEYNOTE: "Lean is Simple"** Paul Akers, President, Fastcap & Author of "2 Second Lean: How to Grow People & Build a Lean Culture " | SOUTH BALLROOM |

2:30 – 3:00 Coffee Break: Visit our Exhibitors and Poster Presenters **Plus Book Signing with Paul Akers

3:00 – 3:50 Complexity-Showcase Corner 1st Floor see pg 10	MERCK: Role of the Leader in Driving Continuous Improvement B	Dell EMC: Putting the Performance in Process Management I	Appvion: Innovation & Kata Drive Culture Change I	Hallmark Health Panel: Enhancing Care Transitions - A Streamlined Approach to ED Handoffs E	USLBM Panel: The Power of Us E
---	---	---	---	---	--

4:00 – 4:50	Haworth: Is your Compass broken? Leveraging Womens' Skills in CI A	And now for Something Completely Different: Speak Softly & Carry a Big Stick; You Will Go Far E	DePuy Synthes: Everybody Plays a Role in improvement E	UMich Health System: Developing Front Line Problem Solvers B/I	Idea Summit Panel: I Get By With a Little Help From My Friends B
-------------	--	---	--	--	--

4:50 – 5:00 Day One Recap & Closing Remarks by Bruce Hamilton | SOUTH BALLROOM |

5:00 – 5:45 The "Everybody's Happy" Hour: Exhibitor's Row & The Community of Lean Lounge **OPEN**

6:00 – 8:30 NE "Lean After Dark" Party at Club Maxines @Maxwell Silverman's - DJ, Dancing, Fun, Food & Drink



DAY TWO WEDNESDAY SEPT 20 AGENDA

AM 7:30 – 8:00 Registration & Breakfast - Prefunction 3rd FLR; Community of Lean Lounge **OPEN** Junior Ballroom
AM NETWORKING

8:00 – 8:30 Day Two Kickoff & Welcoming Remarks by GBMP Chairman of the Board Michael Tamasi Plus a Very Special Shingo Prize Medallion Award Announcement | SOUTH BALLROOM |

8:30 – 9:20 **OPENING KEYNOTE: "Building a Culture of Continuous Improvement and Safety"** Kim Hollon, Signature Healthcare | SOUTH BALLROOM |

9:20 – 10:00 Extended Coffee Break: Visit our Poster Presenters in the Community of Lean Lounge, and see Product Demos on Exhibitor's Row | PREFUNCTION | NORTH BALLROOM

Conference Tracks	LEAN MANAGEMENT	TOOLS: PRINCIPLES TO PRACTICE	FACILITATOR DEVELOPMENT	APPLYING LEAN IN HEALTHCARE	SIMULATION & MES
	SOUTH BALLROOM	MEETING ROOM AB	MEETING ROOM CD	MEETING ROOM E	JUNIOR BALLROOM

10:00 – 10:50 Complexity-Showcase Corner 1st Floor see pg 10	Shingo Institute: 3 Ways To Boost Employee Engagement E	Legrand North America: SIPOC: The First Picture of Your Process B	TE Connectivity w/ JVS: Easing the Language Barrier: CI Success in a Diverse Workplace B	Boston Medical Center: Leverage Electronic Medical Records to Reduce Infection I	Sodexo: Lean Me A Lego®, A Simulation in Standardized Work B
---	---	---	--	--	--

11:00 – 11:50	Wright Global Graphics: The Power of Continuous Communication B	PlexusCorp: Lean Six Sigma for the Rest of Us: "The R.I.G.H.T. Approach" I	Willington Nameplate: Mastering the Millennial Workforce E	MGH CCM: Get Engaged! Use Tools and Training to Build a Lean Culture B	Murata Power Solutions: MES "A Catalyst to Lean" I
---------------	---	--	--	--	--

PM 12:00 – 12:55 Plated Lunch First Floor

1:00 – 1:50 Complexity-Showcase Corner 1st Floor see pg 10	Mass Mutual Financial Services: The Power of the Shingo Model™ E	FedEx Office Mfg: Why isn't Lean Working? Overcoming a Bumpy Start E	Vibco: Millennials - Obstacle or Rocket Fuel to Lean? That Depends on You! B	Salter Healthcare: Applying Lean Team Work Principles in Skilled Nursing Facilities I	Panel: Can Automation & IT be Vehicles for a Lean Journey? I
---	--	--	--	---	--

1:50 – 2:10 Quick Break: Ice Cream!

2:10 – 3:00 **CLOSING KEYNOTE: "I Went to a Continuous Improvement Conference. Now What?"** Karl Wadensten, President & Owner, Vibco | SOUTH BALLROOM |

3:00 – 3:15 Closing Remarks & Prize Drawings by GBMP President Bruce Hamilton | SOUTH BALLROOM |

Until we meet again... Safe Travels!

Session Level KEY: **B**=Beginner **I**=Intermediate **A**=Advanced **E**=Everyone

Agenda KEY: Registration Keynotes Social Sessions Complexity-A Puzzling Adventure-see pg 10

****Schedule subject to change.**